#### 3P0633 BUSINESS MODELS JANA MÜLLEROVÁ



EVROPSKÁ UNIE Evropské strukturální a investiční fondy Operační program Výzkum, vývoj a vzdělávání



# ENTREPRENEURIAL OPPORTUNITY

- Internal view of the opportunity:
  - New way of getting results
  - Ability to create solution
  - Ability to perception of the entrepreneur to see the opportunity
- External view of the opportunity:
  - Opportunity already exists and must be discovered by the entrepreneur
  - Opportunity is the result of the entrepreneurial creativity

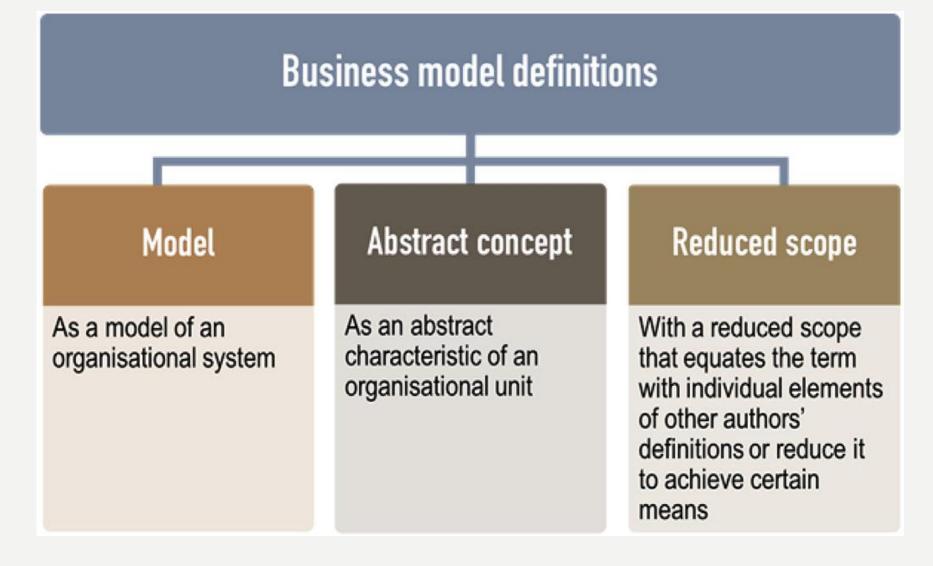
(Hansen et all 2011)

#### **BUSINESS MODEL**

• 3 categories of business model (Geissdoerfer, Vladimirova, Evans, 2018):

"The concept is either described as a **model of an organizational system** (e.g. Baden-Fuller and Morgan, 2010; Knyphausen-Aufsess and Meinhardt, 2002), as **an abstract characteristic of an organizational unit**, (e.g. Osterwalder and Pigneur, 2010; Teece, 2010), or with a reduced scope that equates the term with individual elements of other authors' definitions or reduce it to achieve certain means (e.g. Doganova and Eyquem-Renault, 2009).

There is a central role of value in most definitions, roughly following the categorization of Richardson (2008), value proposition, value creation and delivery, and value capture, with some authors also adding the value network (e.g. Zott and Amit, 2010)."



Three types of business model definitions Source: (Geissdoerfer, Vladimirova, Evans, 2018) Fig. 2

# **BUSINESS MODEL DEFINITION**

"..simplified representations of the value proposition, value creation and delivery, and value capture elements and the interactions between these elements within an organizational unit..." (Geissdoerfer, Vladimirova, Evans, 2018)

#### **Business model innovation**

Start-up	Business model	Business model	Business model	
	transformation	diversification	acquisition	
There is no current business model, and a new business model is created	There is a current business model that is changed into another business model	The current business model stays in place, and an additional business model is created	An additional business model is identified, acquired, and integrated	

**Types of business model innovation** Source: (Geissdoerfer, Vladimirova, Evans, 2018) Fig. 5 Selected business model definitions.

Source	Definition
Timmers, 1998	The business model is "an architecture of the product, service and information flows, including a description of the various business actors and their roles; a description of the potential benefits for the various business actors; a description of the sources of revenues" (p. 4)
Chesbrough and Rosenbloom, 2002	The business model is "the heuristic logic that connects technical potential with the realization of economic value" (p. 529). "The business model provides a coherent framework that takes technological characteristics and potentials as inputs and converts them through customers and markets into economic outputs" (p. 532).
Knyphausen-Aufsess and Meinhardt, 2002	A business model is a simplified representation of a profit aimedventure, consisting of its essential elements and their interconnections.
Magretta, 2002	"[Business models] are, at heart, stories—stories that explain how enterprises work [and answer the following questions,] Who is the customer? And what does the customer value? It also answers the fundamental question every manager must ask: How do we make money in this business? What is the underlying economic logic that explains how we can deliver value to the customers at an appropriate cost?" (p. 87)
Richardson, 2008	A business model is "a conceptual framework that helps to link the firm's strategy, or theory of how to compete, to its activities, or execution of the strategy. The business model framework can help to think strategically about the details of the way the firm does business." (p. 135) "The three major components of the framework — the value proposition, the value creation and delivery system, and value capture — reflect the logic of strategic thinking about value. The essence of strategy is to create superior value for customers and capture a greater amount of that value than competitors." (p. 138)
Doganova and Eyquem-Renault, 2009	"The business model is a narrative and calculative device that allows entrepreneurs to explore a market and plays a performative role by contributing to the construction of the techno-economic network of an innovation." (p. 1559)
Baden-Fuller and Morgan, 2010	"business models have a multivalentcharacter as models. They can be found as exemplarrolemodels that might be copied or presented as nutshell descriptions of a business organisation:simplified, short-hand descriptions equivalent to scalemodels. We can think of them not only as capturing the characteristics of observed kinds in the world (within a taxonomy), but also as abstract ideal types (in a typology)" (p. 167)
Casadesus-Masanell and Ricart, 2010)	"A business model is [] a reflection of the firm's realized strategy" (p. 195).
Osterwalder and Pigneur, 2010	"A business model describes the rationale of how an organisation creates, delivers, and captures value. "(p. 14)
Teece, 2010	"A business model articulates the logic, the data and other evidence that support a value proposition for the customer, and a viable structure of revenues and costs for the enterprise delivering that value " (p. 179).
Zott and Amit, 2010	"we conceptualize a firm's business model as a system of interdependent activities that transcends the focal firm and spans its boundaries. The activity system enables the firm, inconcert withits partners, to create value and also to appropriate a share of that value [and is defined by] design elements - content, structure and governance - that describe the architecture of an activity system; and design themes - novelty, lock-in, complementarities and efficiency — that describe the sources of the activity system's value creation." (p. 216).
Geissdoerfer et al., 2016	"we describe business models as simplified representations of the elements e and interactions between these elements e that an organisational unit chooses in order to create, deliver, capture, and exchange value." (p. 1218)
Wirtz et al., 2016	"A business model is a simplified and aggregated representation of the relevant activities of a company. It describes how marketable information, products and/or services are generated by means of a company's value-added component. In addition to the architecture of value creation, strategicas well as customerand market components are taken intoconsideration, in order to achieve the superordinate goalof generating, or rather, securing the competitive advantage. To ful fil this latter purpose, a current business model should alwaysbe critically regarded from a dynamic perspective, thus within the consciousness that there may be the need for business model evolution or business model innovation, due to internal or external changes over time." (p.41)
Massa et al., 2017	"a business model is a description of an organisation and how that organisation functions in achieving its goals (e.g., pro fitability, growth, social impact,)." (p. 73)

#### Selected business model definitions, source of the table: (Geissdoerfer, Vladimirova, Evans, 2018, Table 2)

#### SELECTED SUSTAINABLE BUSINESS MODEL DEFINITIONS

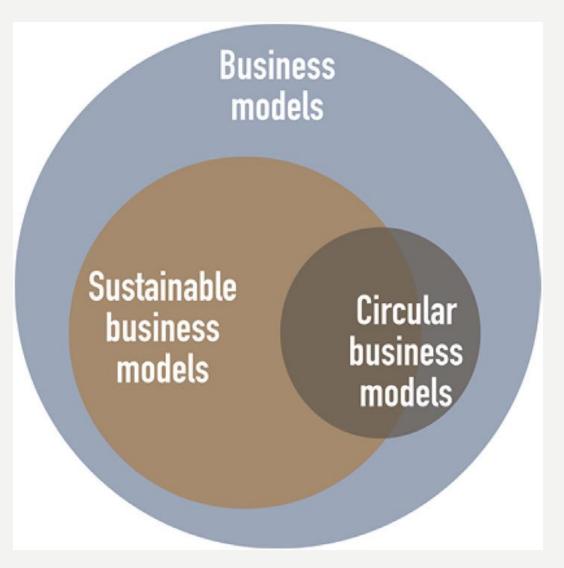
"Boons and Lüdeke-Freund, 2013: Sustainable business model innovation is underststood as the adaption of the business model to overcome barriers within the company and its environment to market sustainable process, product, or service innovations. (p. 13)

Loorbach and Wijsman, 2013: Sustainable business model innovation describes businesses' "searching for ways to deal with unpredictable [...] wider societal changes and sustainability issues." (p. 20)

Bocken et al., 2014 "Business model innovations for sustainability are defined as: Innovations that create significant positive and/or significantly reduced negative impacts for the environment and/or society, through changes in the way the organisation and its value-network create, deliver value and capture value (i.e. create economic value) or change their value propositions." (p. 44)

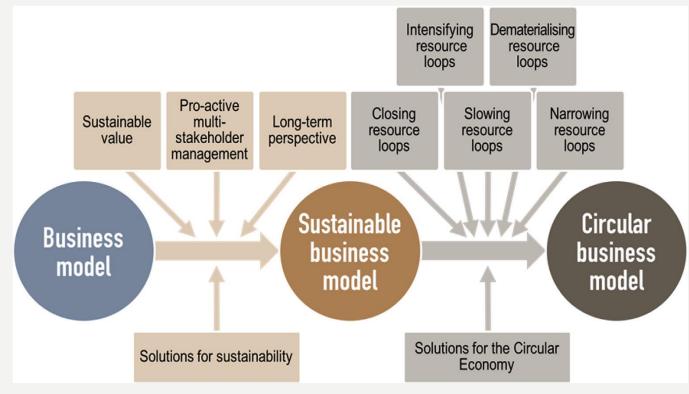
Geissdoerfer et al., 2016 "Sustainable business innovation processes specifically aim at incorporating sustainable value and a pro-active management of a broad range of stakeholders into the business model." (p.1220) ..."

Copied part of the Table 3 Selected sustainable business model definition from (Geissdoerfer, Vladimirova, Evans, 2018)



Imperfect overlap of sustainable business model concept and its subcategories like circular business models Source: (Geissdoerfer, Vladimirova, Evans, 2018) Fig. 4

#### BUSINESS MODEL – SUSTAINABLE – CIRCULAR BM

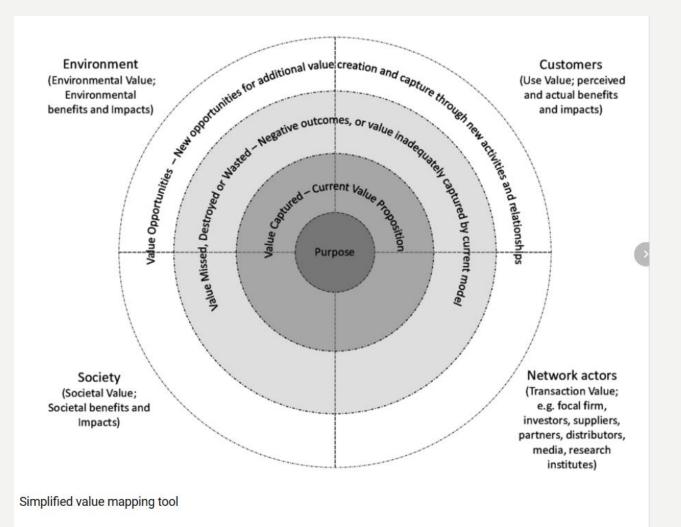


Sustainable and circular business models (Geissdoerfer et al., 2018a in (Geissdoerfer, Vladimirova, Evans, 2018)) Fig. 3

# **TOOLS FOR BUSINESS MODELS**

- Business model canvas
- Lean canvas
- Sustainable business canvas
- Social business model canvas
- Social lean canvas
- Triple-layered business model canvas
- Value mapping tool

#### VALUE MAPPING TOOL



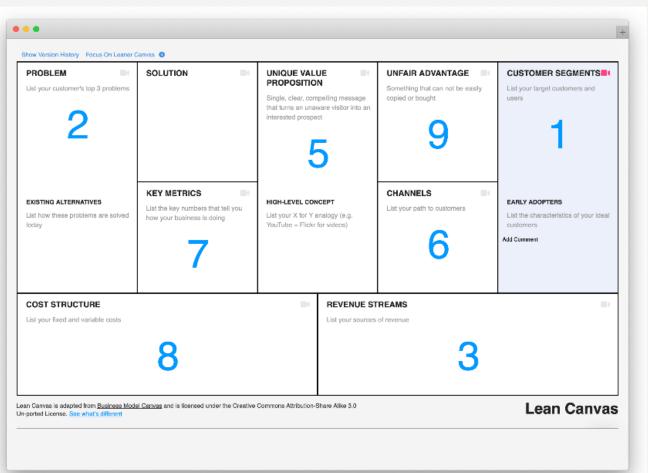
Source: https://www.researchgate. net/figure/Simplifiedvalue-mappingtool\_fig3\_265864830

### **BUSINESS MODEL CANVAS**

The Busine	ss Mo	odel Canvas	5	Designed for:		Designed by:	Date:	Version:	
Key Partners	Ø	Key Activities	•	Value Proposit	tions 📲	Customer Relationships	Customer Segmen	its	Source: https://www.strategy zer.com/canvas/busin ess-model-canvas
Cost Structure				<b>*</b>	Revenue Str	reams		Š	

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#### LEAN CANVAS



Source: (*Lean Canvas* / *LEANSTACK*, b.r.)

# SOCIAL BUSINESS MODEL CANVAS

#### Social Business Model Canvas

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Key Resources	Key Activities	Type of Intervention	Segments 🕕	Value Proposition
				User Value Proposition
What resources will you need to run your activities? People, finance, access?		What is the format of your intervention? Is it a workshop? A service? A product?	Who benefits from your Beneficiary intervention?	Impact Measures
Partners + Key		Channels 6	Customer (4)	
Stakeholders				How will you show that you are creating social impact?
				Customer Value Proposition 5
Who are the essential groups you will need to involve to deliver your programme? Do you need special access or permissions?	What programme and non-programme activities will your organisation be carrying out?	How are you reaching your users and customers?	Who are the people or organisations who will pay to address this issue?	What do your customers want to get out of this initiative?
Cost Structure		Surplus	Revenue	
What are your biggest expenditure areas? How do they change as you scale up?		Where do you plan to invest your profits?	Break down your revenue sources by %	

Source: (*Social Business Model Canvas / Tandemic*, b.r.)

Inspired by The Business Model Canvas

# **SOCIAL LEAN CANVAS**

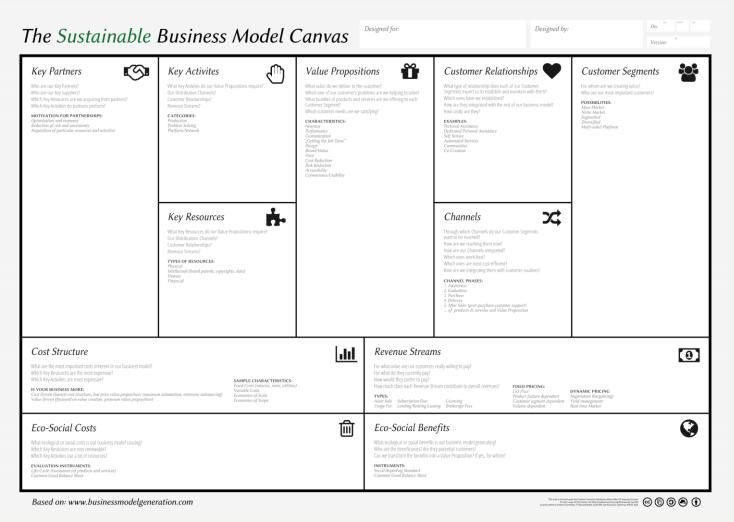
#### PURPOSE

Clearly defined in terms of the social/environmental impact that is intended and any financial goals as well as any other key aspects of the vision. This will include the overarching problem's that the venture will look to solve. This box is not really part of the canvas as it is not part of the business model that needs to be validated. This needs to be in place before starting on the rest of the canvas as it will serve as a set of guiding principles for the development of the business model.

PROBLEM What are the biggest problems? Note these are specific problems faced by the customers (in customer segments) not the overarching problems that arise in the Purpose section. Existing Alternatives How are these problems currently being solved?	SOLUTION What solution will deliver the LVVP/s to the different customer segments? KEY METRICS What key numbers tell you whether your venture is succeeding?	UNIQUE VALUE PROPOSITION What single or multiple value problems faced by the different customer segments? High Level Concept A one-liner explaining what your organisation does.		UNFAIR ADVANTACE Why will this venture succeed? CHANNELS How will you reach your customers in a scalable way?	CUSTOMER SEGMENTS Who do you need to move to make this business model work? - Customers - Users - Users - Investors/Funders - Volunteers etc - Volunteers etc - Volunteers will move first?
COST STRUCTURE How much will it cost to deliver yo	our solution to customers at scale?	<u> </u>	1. Traditional R product/service 2. Funding Mod	USTAINABILITY evenue Model - ongoing income, e. , ongoing donations etc. lel - individuals or organisations cor ership structure proposed for this v	ntributing initial capital (also
social	CAN CANVAS 1.04 Available at www.socialleancar	ivas.com	Including define	environmental impact will result and ed metrics for how these outcomes ill be validated (and potentially pivo I).	will be measured (these

Source: (*The Social Lean Canvas* / *Dave Moskovitz*, b.r.)

#### THE SUSTAINABLE BMC



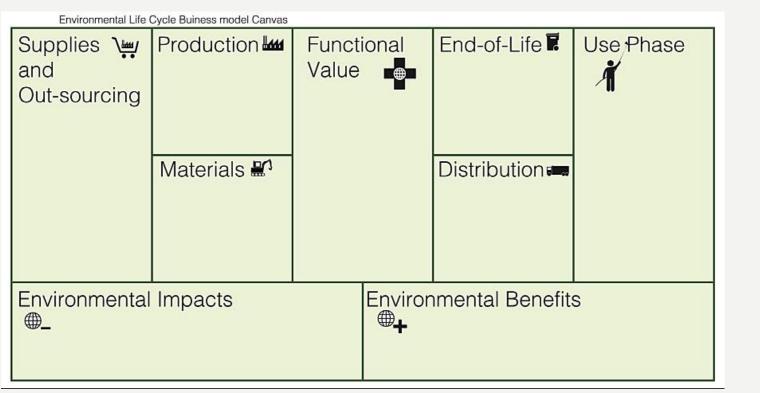
Source: (*Sustainable Business Model Canvas*, b.r.)

#### TRIPLE-LAYERED BUSINESS MODEL CANVAS – PART 1

Economic Business model Canvas								
Partners	Activities 🇳	Value Propos	sition	Customer Relationship	Customer Segments			
	Resources 🔍			Channels 🔫				
Costs			Reven	ues				

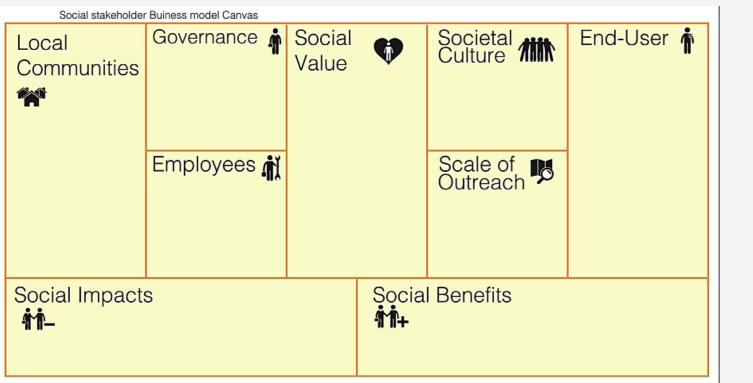
Source: (Joyce, Paqui 2016)

#### TRIPLE-LAYERED BUSINESS MODEL CANVAS – PART 2



Source: (Joyce, Paqui 2016)

#### TRIPLE-LAYERED BUSINESS MODEL CANVAS – PART 3



Source: (Joyce, Paqui 2016)

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